

Case Study: LMS for ETCS Training

Helping one of the UK's largest freight operators prepare its workforce for ETCS with a scalable, digital training platform.



Background

Freightliner, one of the UK's largest freight operators, is preparing its workforce for the introduction of European Train Control System (ETCS).

With hundreds of drivers and maintainers needing training, Freightliner required a Learning Management System (LMS) that could not only host interactive ETCS training modules but also integrate seamlessly with their existing Competency Management System (CMS) in the future.

The Challenge

- Delivering ETCS training at scale without over-reliance on classroom sessions.
- Ensuring robust reporting of training progress and compliance.
- Building a future-proof platform to support evolving digital training needs with the option of integrating over time with existing Competency Management Systems (CMS).

Our Approach

Migo Consult partnered with Freightliner to manage the full LMS implementation lifecycle, from requirements definition and vendor selection through to rollout and user acceptance. We:

- Captured and validated detailed business and training requirements.
- Managed the full system implementation and configuration to align with Freightliner's operational and compliance needs.
- Customised the platform's design and branding to reflect Freightliner's corporate identity.
- Integrated the LMS with existing systems to ensure seamless data flow and a unified user experience.
- Onboarded and supported users across multiple business functions, ensuring smooth adoption and minimal disruption.
- Provided governance and assurance throughout delivery, ensuring the system met all technical, functional, and regulatory expectations.

Outcomes & Benefits

By combining deep sector knowledge with digital transformation expertise, Migo helped Freightliner deploy an LMS that not only delivered on functionality but enhanced the operator's approach to workforce development:

- Successfully implemented an LMS.
- Enabled delivery of interactive ETCS training to hundreds of staff across the network.
- Improved compliance reporting, reducing administrative burden and audit risk.
- Enhanced visibility of workforce training progress for managers and regulators.
- Created a scalable digital platform that can host additional future training programmes and integrate with existing CMS.



Why Migo Consult?

Migo Consult combines digital transformation expertise with deep rail industry knowledge.

By ensuring Freightliner's LMS delivered both operational value and technical robustness, we helped the organisation prepare its workforce efficiently for the ETCS transition.